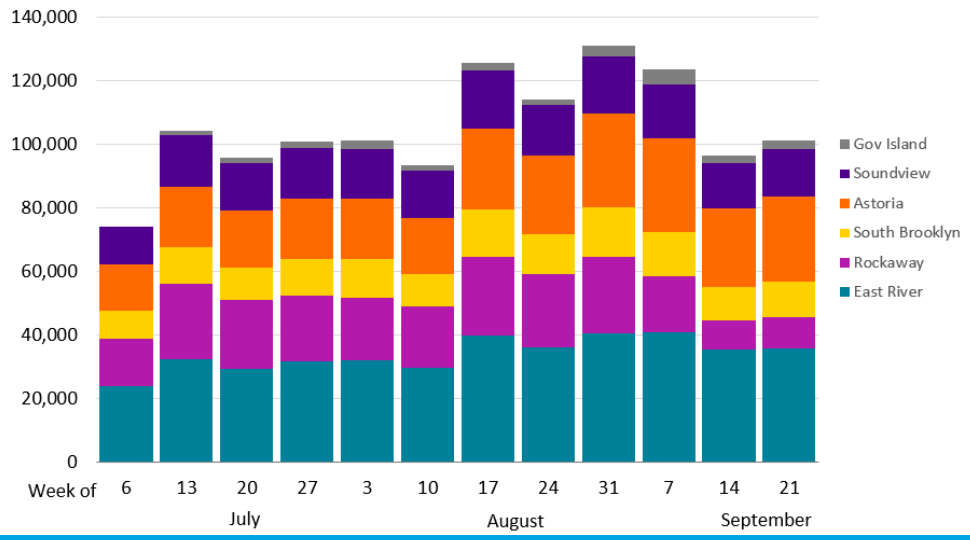
NYC Ferry
QUARTERLY UPDATE

7/1/20 - 9/30/20 | Q3

Weekly Ridership



BY ROUTE

7/1/20 – 9/30/20

On-time Performance[1]

Route	Trips Arriving On-Time
Astoria	98.3%
East River	98.5%
Rockaway	92.6%
South Brooklyn	97.6%
Soundview	93.7%
SYSTEMWIDE	**96.2%**

Average Daily Ridership

Route	Weekday	Weekend
Astoria	2,609	4,383
East River	3,903	6,833
Rockaway	1,944	4,523
South Brooklyn	1,240	2,767
Soundview	1,902	2,983
SYSTEMWIDE	**11,599**	**22,455**

Days and Weather

Weekdays	65
Weekends & Holidays	27
Total Days	92

Average Daily High Temperature	75° F
Days of Precipitation	39
Days of Low Visibility	0

CUMULATIVE SINCE LAUNCH

5/1/2017 – 9/30/20

16.8 M	21	37	6
Riders	Landings	Vessels[2]	Routes

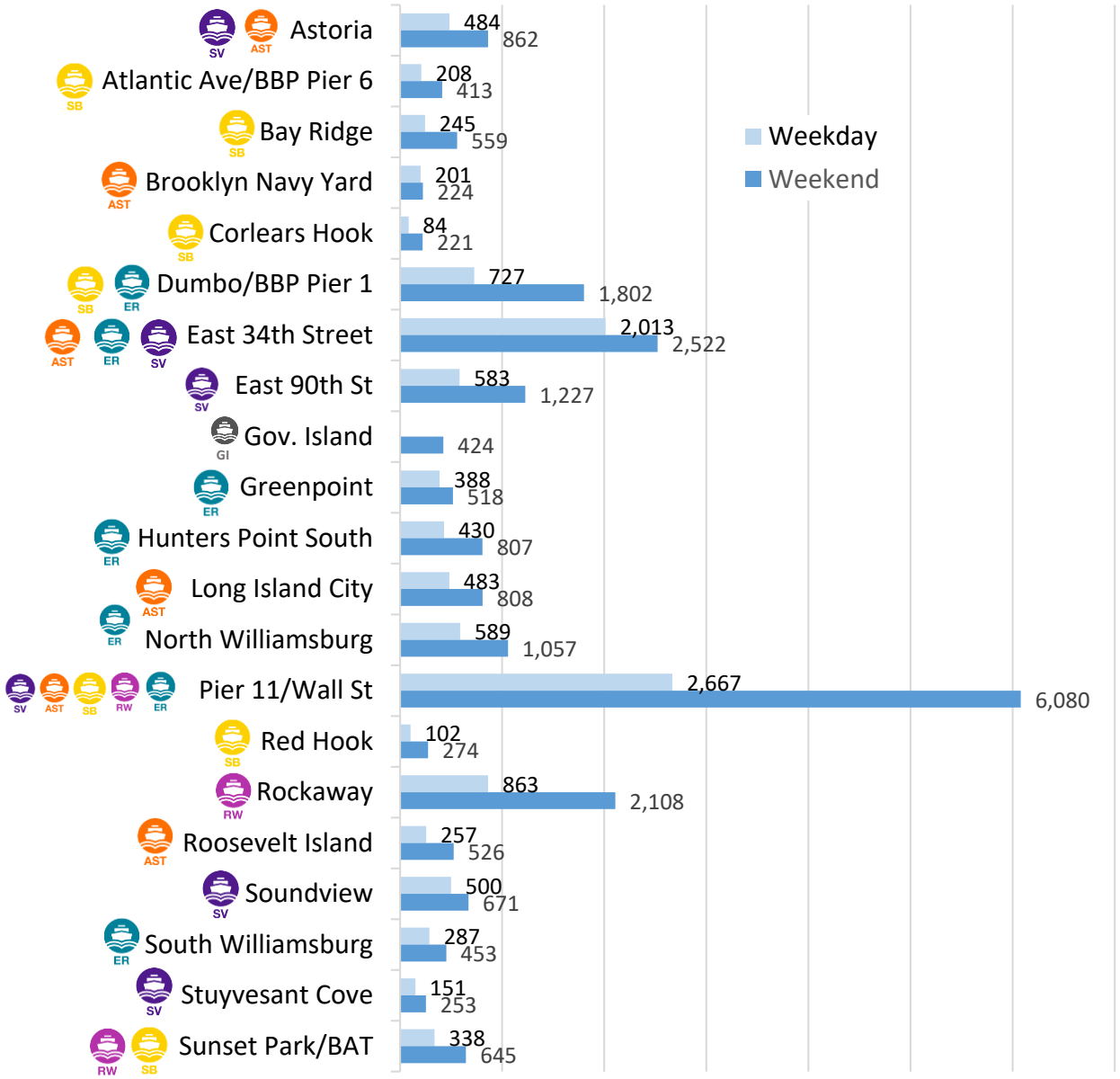
NYC Ferry

NYC/EDC

RIDERSHIP BY LANDING

7/1/20 – 9/30/20

Average Daily Ridership



Highlights

NYC Ferry ridership began to rebound over the summer as New Yorkers ventured out to explore their city and return to the physical workplace. At its peak, ridership was at 70% of 2019 levels, showing positive recovery for the City. In late August, the Astoria route was extended to include East 90th St.

Service Notes

Two new NYC Ferry vessels arrived in New York. Service at the DUMBO landing was suspended on two separate days for planned maintenance. Governors Island weekend service commenced on July 18. In mid-August, crews rescued a person in the East River. In mid-September, crews rescued a small boat in distress.

[1]On Time Performance is calculated as the percentage of stops made within the quarter that depart no more than 1 minute before and arrive no more than 5 minutes past their scheduled times. This report includes delays due to events outside of the control of NYC Ferry, such as vessel traffic, river closures/obstructions, extreme weather conditions, and other U.S. Coast Guard restrictions. When tracking devices are offline, the stops are excluded from the calculation. [2]Number of NYCF-branded vessels available for use. [3]The LES route was reconfigured in May 2020, with the existing landings moved to other routes.

NYC Ferry

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