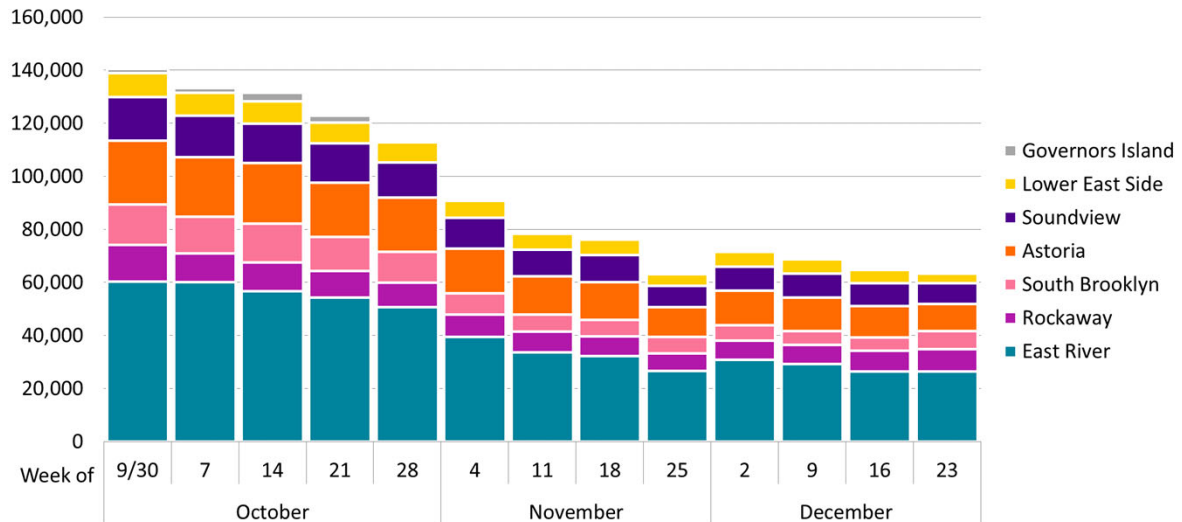


NYC Ferry QUARTERLY UPDATE

10/1/19 - 12/31/19 | Q4







Weekly Ridership









BY ROUTE

10/1/19 - 12/31/19

On-time Performance¹

Route	Trips Arriving On-Time
 Astoria	95.8%
 East River	96.1%
 Lower East Side	96.5%
 Rockaway	96.7%
 South Brooklyn	92.8%
 Soundview	92.9%
SYSTEMWIDE	95.2%

Average Daily Ridership

Route	Weekday	Weekend
 Astoria	2,603	1,690
 East River	5,990	5,078
 Lower East Side	1,021	664
 Rockaway	1,413	894
 South Brooklyn	1,251	1,333
 Soundview	1,882	1,006
SYSTEMWIDE⁴	14,159	10,992

Days and Weather

Weekdays	64	Average Daily High Temperature	41° F
Weekends & Holidays	28	Days of Precipitation	43
Total Days	92	Days of Low Visibility	0

CUMULATIVE SINCE LAUNCH

5/1/2017 - 12/31/19

14.1 M

Riders

21

Landings

28

Vessels²

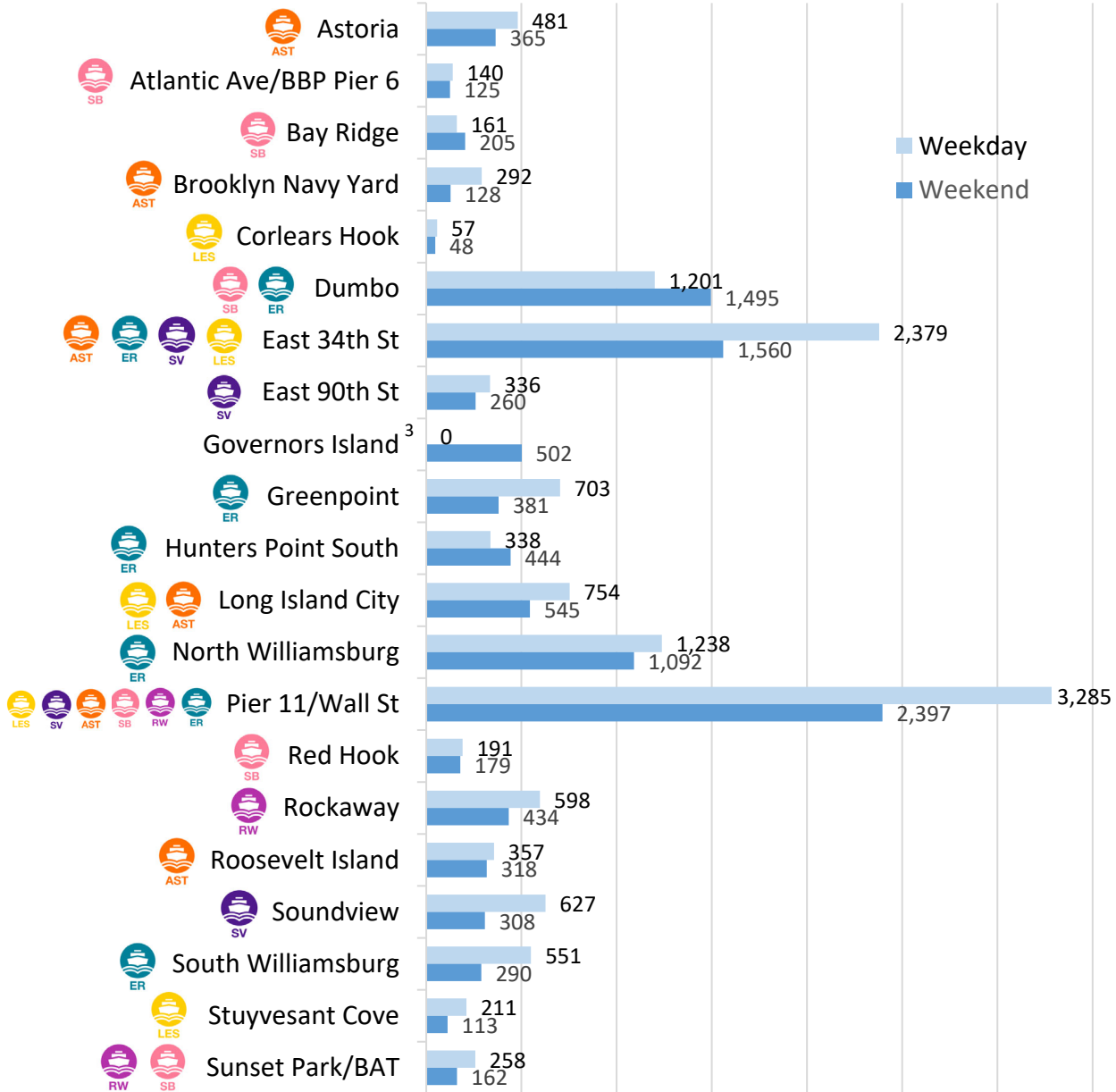
6

Routes





Average Daily Ridership



Highlights

NYC Ferry closed out 2019 with 30% higher ridership than 2018, which includes two routes that first operated for a full year. The four routes launched in 2017 had a year-over-year growth of 15%, while the 2018 routes, just over a year old, grew by 24% this quarter over Q4 of 2018. One new 350-passenger vessel was delivered and put into service.

¹On Time Performance is calculated as the percentage of stops made within the quarter that depart no more than 1 minute before and arrive no more than 5 minutes past their scheduled times. This report includes delays due to events outside of the control of NYC Ferry, such as vessel traffic, river closures/obstructions, extreme weather conditions, and other U.S. Coast Guard restrictions. When tracking devices are offline, the stops are excluded from the calculation. ²Number of NYCF-branded vessels available for use; NYCF Partners with other operators to charter vessels at times of high demand. ³NYCF operates to Governors Island on weekends during its public season. Figure includes average ridership on weekends when service operated in Q4. ⁴Governors Island ridership is included in this figure.



Service Notes

In November, Slip E at Wall Street/Pier 11 was removed for a rehabilitation project with no impacts to service. On December 19th, service to Bay Ridge was briefly suspended due to high winds, and brief ramp outages at East 34th Street caused a small delay in service.